

# Privacy Policy

## Padero Solaer Limited, trading as PS Renewables (Companies House: 08021337) Data Protection Privacy Policy

### Contacting us

If you wish to contact us about any of the matters set out below, please use the contact form [here](#).

This privacy notice was adopted in September 2023.

### How we get personal information and why we have it

Padero Solaer Limited (trading as PS Renewables) processes your personal data for the purposes of responding to queries in the 'contact us' section of the website.

### The type of personal information we collect

We currently collect and process the following information:

- Your Name
- Your Email Address

Under the General Data Protection Regulation (GDPR), our lawful basis for using this information is that you have given consent for Padero Solaer Limited to process your personal data for a specific purpose.

### How we store your personal information

We will hold this information securely and we do not share your data with any third party.

### Your data protection rights

Under data protection law, you have rights including:

**Your right of access** - You have the right to ask us for copies of your personal information.

**Your right to rectification** - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure** - You have the right to ask us to erase your personal information in certain circumstances.

**Your right to restriction of processing** - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

**Your right to object to processing** - You have the right to object to the processing of your personal information in certain circumstances.

**Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us [here](#) if you wish to make a request.

### Third party links

This website may include links to third-party websites, plug-ins and applications. Clicking on these links may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave our website, we encourage you to read the privacy notice of every website you visit.

### How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us [here](#).

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>

